



Virtual Wound Care Consultation

What is a virtual wound care consultation?

- Virtual consultation service is provided by wound care experts with the South West Regional Wound Care Program (SWRWCP). The goal is to provide guidance and support to health care providers caring for patients with wounds.
- Consultation is provided through use of technologies such as, telephone, fax, email, and the [Ontario Telemedicine Network](#). This approach reduces delays in care and allows for prompt support in rural and remote areas.

I am interested in a virtual wound care consultation, what are the next steps?

- Consent must be obtained from the patient or substitute decision maker (SDM) prior to a referral as the wound care expert will require access to the patient's medical record to review important documentation and complete a holistic patient assessment in order to provide recommendations. The wound care expert may require photographs of the wound as part of the consultation. Consent for photographs will must be received from the patient or SDM.
- Once patient consent for referral is given the referring care provider completes the Virtual Wound Care Consultation Referral form (available on the SWRWCP website at: <http://swrwoundcareprogram.ca/Resource/>) and faxes to the South West LHIN at 1-855-223-2847

What to Expect

- A wound care experts will contact the health care provider to book a virtual consultation within 5 business days. Urgent health care needs should be directed to the most responsible health care provider.
- Following the consultation, the wound care expert will compile recommendations for a treatment and management plan. Recommendations will be reviewed and approved by the individual's primary care provider and Patient/SDM prior to implementation.

Contact Information

For more information on virtual wound care consultation, please email SWRWCP@lhins.on.ca

For wound prevention and management resources, dressing selection tools, e-Learning, and much more visit our website at www.swrwoundcareprogram.ca